

# GARM Property Managers Code of Conduct

## As a member of GARM, I agree to:

- Abide by and inform all renters of the GARM rules of conduct at the time of booking, through the reservation process, upon check-in, and throughout their stay.
- Ensure that all renters are aware of dune protection rules, GARM rules, subdivision rules and city, county and state laws that may be unfamiliar to them.
- Rigorously enforce occupancy, noise, parking, age, and party restrictions with security and law enforcement personnel.
- Meet the 30 minute (maximum) response time when called by security or a neighbor about a problem house.
- Ensure that all renters sign the Renters Code of Conduct at check-in and/or receive it with mailed contracts.
- Ensure the consistent use of common GARM forms: Renters Code of Conduct, Registration Forms.
- Ensure that each rental home has enough trash cans to handle seasonal trash amounts.
- Post the GARM Renters Code of Conduct on my website.
- Keep current with Hotel Tax payments.
- To be bound by the financial arrangements common to GARM and remit fees on time accordingly.
- To adhere to the decisions made by GARM even when I might individually disagree.
- That we are working toward the greater good of all of West End neighborhoods as well as the West End vacation rental industry, our guests, and the property owners who don't rent their homes.

Signed: \_\_\_\_\_

Company: \_\_\_\_\_

Date: \_\_\_\_\_